



Nauset Rental

GUEST WELCOME BOOK RECOMMENDED ITEMS AND EXAMPLES

***House Rules & Specific Information**

- Anything unique (i.e. garbage disposal, AC, pool instructions)
- What spaces do guests have access to and which ones are off limits?
- Where can guests find beach gear, cleaning supplies, linens (if applicable)?
- What is the wifi username and password?
- What is trash and recycling pickup schedule? Who is your vendor?

***Check-In and Checkout Procedures**

- Check-in is anytime after 3PM and checkout is by 10AM.
- We provide guests with a checkout checklist, but you can provide any additional requests - i.e., "please switch off all lights and turn thermostat to 68"

***Area Information**

- Maps, pamphlets, takeout menus, etc. (plenty to choose from at Stop & Shop, library or local chamber - you can also download from websites like below):

<https://www.capecodchamber.org/cape-cod-hiking-and-walking-trails>

<https://www.nps.gov/caco/planyourvisit/guide-to-trails.htm>

- What local hotspots and resources would you recommend - restaurants, beaches, bike rental shops, kayak rental locations, fishing charters, etc.

***Contact Information**

- First point of contact should be Nauset Rental: 774-316-6287, help@nausetrental.com

Sample Welcome Sheet:

Guest Information – Address, Name of House

Welcome to Orleans, we hope you have a great week!

- Beaches
 - o The closest beach (3/4 mile) is on the Bay Side – Skaket beach – to get there _____
 - o The closest ocean beach is Nauset Beach in Orleans (about a 5-minute drive).
- The Cape Cod Rail Trail can be reached by _____ Trail to the right goes toward Brewster (and on to South Dennis), and a little further up the road, trail to the left goes toward Orleans city center (and on to Wellfleet).
- There are folders in the family room on the shelves on the right that has menus and information on local activities.

- You are welcome to use the lawn chairs, boogie boards, skim boards, surf boards, bike (hanging from the rack), beach toys, and cooler in the garage.
- There is a gas grill in the garage. Wheel it out to the driveway to use. There may still be gas available in the grill. If you use it up, we would appreciate if you could replace it or let us know.
- This is our first year renting the house; we welcome your feedback for future improvements!

Here is some information on the house:

- Internet
 - o Network: HOME-XXXX
 - o Pw: XXXXX
- AC
 - o There are separate controls for the AC on each floor, in the family room on the first floor, and in the master bedroom on the second floor.
 - o Please turn it off when you leave at the end of the week and also if you are gone for much of the day we would appreciate it if you could turn it down (increase the temperature).
 - o The round controls are only for heat, and shouldn't be needed.
- Porch
 - o The sliding *screen* doors occasionally fall off their tracks; if you need to open the screen doors, it is best to just use the sliding door on the far left, which also is a good door to get to the outdoor shower (continue to the left).
 - o Please close the glass doors leading from the house to the porch, if you have the AC on in the house.
 - o There is a bird feeder outside of the porch. You are welcome to add bird seed, which can be found in the garage.
- Exhaust fan
 - o There is an exhaust fan on the second floor. If it cools off outside at night, the fan works well to cool the house. It will pull air into the house if the windows are open and the doors to the rooms are open.
- Dishwasher
 - o Directions are on the labels on the dishwasher.
 - o Dishwashing detergent is under the sink.
 - o Please put dishes away after washing them.
- Cleaning
 - o Cleaning supplies can be found under the bathroom sink and on the top shelf of the pantry.
 - o The house has central vacuuming – wall connections are in the family room, outside the downstairs bathroom and at the top of the stairs (and are labeled). The vacuum and tubing is in the garage, just outside the family room door to the garage, on the right. The vacuum cleaner tube has the on/off switch.
- The TV is in the family room in the left cabinet. The remotes are in the drawer in the same cabinet unit. There is basic cable.
- Washing machine and dryer are in the bathroom – you are welcome to use the laundry detergent, but it would be appreciated if you could replace what you use.
- There are light bulbs in the cabinet in the downstairs bedroom (under the shelves).
- The basement is available to use the ping pong table and toys. There also is a lobster pot near the stairs. The other belongings and tools should be left alone.
- There are two private closets (labeled and/or locked), everything else you are welcome to access.
- There are two extra single mattresses in the front queen bedroom if you need them
- Garage
 - o The car in the garage belongs to the owners.
 - o The garage can be used for bikes, but not additional cars.
 - o From the family room, the buttons to open the garage are on either side of the door as you enter the garage.

- Trash
 - Seaside disposal – details for pick-up days are on the fridge.
 - Please put your garbage in the totes by the garage.
- Maintenance issues
 - Contact ____ 555-555-5555
 - Contact Nauset Rental
- Before leaving please
 - Turn off AC on both floors.
 - Close glass doors to the screened-in porch and close windows.
 - Make sure remotes are in the original location in the drawer in the left cabinet.